



# Jet Mobile™



A mobile phone for every business situation

**Pooled Jet Mobile™ – Call & Data** plans - designed to allow you to share you data allowance between plans. These **Jet Interactive Pty Ltd** Mobile Plans uses parts of Telstra's 5G, 4G and 3G\* mobile network.

Shared Data										
	Pool Call & Data Plans					Pool Data Plans				
	SIM Pool 3	SIM Pool 10	SIM Pool 20	SIM Pool 40	Turbo SIM Pool 60	DATA Pool 3	DATA Pool 10	DATA Pool 20	DATA Pool 40	Turbo DATA Pool 60
<b>Price</b>	\$25/mth	\$30/mth	\$35/mth	\$50/mth	\$90/mth	\$20/mth	\$25/mth	\$30/mth	\$45/mth	\$80/mth
<b>Network</b>	Telstra	Telstra	Telstra	Telstra	Telstra	Telstra	Telstra	Telstra	Telstra	Telstra
<b>Data</b>	3 GB	10 GB	20 GB	40 GB	60 GB	3 GB	10 GB	20 GB	40 GB	60 GB
<b>Speed Mbps</b>	100/100	100/100	100/100	100/100	250/250	100/100	100/100	100/100	100/100	250/250
<b>Calls &amp; SMS</b>	Unlimited	Unlimited	Unlimited	Unlimited	N/A	N/A	N/A	N/A	N/A	N/A
<b>MMS</b>	Unlimited	Unlimited	Unlimited	Unlimited	N/A	N/A	N/A	N/A	N/A	N/A
<b>IDD</b>	-	Unlimited	Unlimited	Unlimited	N/A	N/A	N/A	N/A	N/A	N/A

## Service Description

This mobile phone service is a "SIM Only" service and does not include a mobile phone. You will require an unlocked compatible mobile phone to use this service. This service is provided on a no lock-in contract basis and has a 1-month minimum term.



### Pricing details

1. Standard calls include calls to Australian Fixed Numbers/Mobiles, 13, 1300 and 1800 numbers.
2. National SMS are all SMS messages to Australian mobile numbers.
3. National MMS are photos to Australian Mobiles only and does not include video messages.
4. IDD to selected countries include China, France, Germany, Greece, Hong Kong, India, Ireland, Malaysia, New Zealand, Singapore, South Korea, Thailand, UK, USA and Vietnam. For the cost of calls to countries not included in your plan go to:  
[jetinteractive.com.au/mobileiddcosts](http://jetinteractive.com.au/mobileiddcosts)
5. All calls are billed in 60 second increments with a 2 minute minimum.

Calls to Satellites are charged at \$2.50 a minute with a \$0.60 flag fall and Directory Assistance is 70c per call.

### MMS costs

This mobile phone service is a "SIM Only" service and does not include a mobile phone. You will require an unlocked compatible mobile phone to use this service. This service is provided on a no lock-in contract basis and has a 1-month minimum term.

MMS Standard - To Australia	Included in all plans
MMS Standard - To International	\$0.75
MMS Video - To Australia	\$0.50
MMS Video - To International	\$1.00

Important:

MMS also uses data which will be chargeable at the applicable zone rate for incoming and outgoing messages.

## THINGS YOU NEED TO KNOW ABOUT DATA USAGE

### Additional Data Costs

When you run out of your data allowance a 2GB Bolt On of additional data will Auto Top up your allowance at cost of \$12 per Bolt On. If that is used then another 2GB Bolt On will be added. Up to 5 Bolt Ons can be added in a month. Once the data allowance, plus Bolts Ons, is exhausted then data stops working for the remainder of the month.

If you do not want Bolt On to be auto added you can choose to opt out of this feature. Once the allocated data is used then data will stop working for the month.

Alternatively you can upgrade your plan to one with more data at any time.

## Databank (Data Rollover)

At the end of your monthly billing cycle, any unused data will go into your databank for use in the next billing period. Any data in your Databank is forfeited if your plan is downgraded or if you disconnect the service. Your banked data will remain if you upgrade your

plan to another C Blue plan. The maximum amount of your Databank is 500GB. You can dial \*159# from your phone to find out your current data allowance remaining as well as the balance of data in your Databank.

## Data Speeds

### 5G Access

To access 5G, you will need a 5G compatible device, a 5G enabled plan, and be in the Telstra Wholesale 5G coverage area which now reaches at least 75% of the Australia population. View [\[insert your coverage map URL\]](#) to see where 5G is available.

### Coverage

**Jet Interactive's** Individual & Pooled plans utilise parts of Telstra's 5G, 4G and 3G mobile network. The service provides 5G coverage reaching at least 75% of the Australian population. The Telstra Wholesale mobile coverage area footprint reaches more than 98.8% of the Australian population and covers more than 1.6m square kilometres of the Australian landmass.

### Speed

*4G & 5G Plans offering capped 100Mbps download speeds.*

The network capability of **Jet Interactive's** Individual and Pooled plans (Other than the Turbo plans) has access to download speeds of 10Mbps up to a speed cap of 100Mbps on 4G and 5G. Upload speeds will typically be 1 to

40Mbps. On 3G\*, typical download speeds are 1.1 to 20Mbps and typical upload speeds are 300kbps to 3Mbps."This above is your Speed Product Feature Statement for 4G & 5G Plans offering capped 100Mbps download speeds.

*Turbo Plans 4G & 5G Plans offering capped 250Mbps download speeds.*

The network capability of **Jet Interactive's** Turbo plans has access to download speeds up to a speed cap of 250Mbps on 4G and 5G. When connected to 5G, typical download speeds are 10Mbps up to the speed cap of 250Mbps, while when connected to 4G typical download speeds are 5Mbps to 180Mbps. Upload speeds on 4G and 5G will typically be 1 to 40Mbps. On 3G\*, typical download speeds are 1.1 to 20Mbps and typical upload speeds are 300kbps to 3Mbps.

The above is your Speed Product Feature Statement for 4G and 5G plans offering capped 250Mbps download speeds.

# INTERNATIONAL ROAMING CHARGES

## International Roaming Day Pack

*Unlimited Calls, Unlimited SMS, and 200MB data - \$15 a day.*

*Once data allowance is used then it will stop until the following day.*

International Roaming Day Packs are eligible in the following countries Austria, Belgium, Brazil, Bulgaria, Canada, Cambodia, China, Croatia, Czech Republic, Denmark, Egypt, Estonia, Fiji, Finland, France, Germany, Greece, Hong Kong, Hungary, India (Note: This excludes Bihar, Orissa, UP East, West Bengal), Indonesia, Ireland, Israel, Italy, Japan, Latvia, Lithuania, Luxembourg,

Macedonia (Former Yugoslav Rep), Malaysia, Mexico, Netherlands, New Zealand, Norway, Papua New Guinea, Philippines, Poland, Portugal Qatar, Republic of Korea, Romania, Russia, Singapore, Slovak Republic, South Africa, Spain, Sri Lanka, Sweden, Switzerland, Taiwan, Thailand, Turkey, UAE, UK, USA, Vanuatu, Vietnam.

	Calls	SMS	MMS	MMS Video	Data Per MB
Nigeria, Samoa, Slovenia, Tonga	\$1.50 /minute	\$0.65	\$0.75	\$1.00	\$1.50
East Timor, Malta, Saudi Arabia, Solomon Islands	\$2.50 /minute	\$1.25	\$0.75	\$1.00	\$2.00
Guernsey (UK), Isle of Man (UK), Lebanon	\$5.00 /minute	\$1.25	\$0.75	\$1.00	\$3.00
Bolivia, Cook Islands, Kenya, Kuwait, New Caledonia	\$6.25 /minute	\$1.25	\$0.75	\$1.00	\$4.00

## Additional account fees

The following account fees apply:

SIM replacement charge: \$30.00

SIM provisioning charge: \$30.00 fee applies if you do not activate your service within 3 months after your SIM was posted.

All prices are in Australian Dollars and are Ex GST

**Jet Interactive Pty Ltd** (ABN: 95123996298) acts as a reseller of telecommunication services and we use the networks of a number of principal carriers, including parts of the 5G, 4G and 3G\* mobile network and capabilities of Telstra Corporation Limited (ABN 33 051 775 556), to provide these services.