

## A mobile phone for every business situation

**Individual Jet Mobile - Call** plans - designed as stand alone plans when you don't need to share data allowance. These Jet Interactive Pty Ltd Mobile Plans uses parts of Telstra's 5G and 4G mobile network.

	Individual Call Plans - cannot pool data						
	SIM 29	SIM 40	SIM 65	SIM 100	SIM 100 Turbo	SIM 150 Turbo	SIM 180 Turbo
Price	\$40	\$50	\$60	\$80	\$90	\$100	\$120
Included Data*	29GB	40GB	65GB	100GB	120GB	150GB	180GB
Data Speed Mbps	150/150	150/150	150/150	150/150	250/250	250/250	250/250
Standard Calls & National SMS	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
National MMS	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
IDD to selected countries	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

**Individual Jet Mobile - Data Only** plans - designed as stand alone plans when you don't need to share data allowance. These Jet Interactive Pty Ltd Mobile Plans uses parts of Telstra's 5G and 4G mobile network.

	Data Plans - No Pooling Data						
	DATA 29	DATA 40	DATA 65	DATA 100	DATA 120 Turbo	DATA 150 Turbo	DATA 400 Turbo
Price	\$40	\$50	\$60	\$70	\$90	\$100	\$120
Included Data*	29GB	10GB	65GB	100GB	120GB	150GB	400GB
Data Speed Mbps	150/150	150/150	150/150	150/150	250/250	250/250	250/250

**Pooled Jet Mobile - Call & Data** plans - designed to allow you to share you data allowance between plans. These Jet Interactive Pty Ltd Mobile Plans uses parts of Telstra's 5G and 4G mobile network.

	Share Data			
	Pool Call & Data Plans		Pool Data Plans	
	SIM Pool 45	SIM Pool 60	DATA Pool 45	DATA Pool 60
Price	\$80	\$90	\$70	\$90
Included Data*	45GB	10GB	45GB	60GB
Data Speed Mbps	150/150	150/150	150/150	150/150
Standard Calls & National SMS	Unlimited	Unlimited	N/A	N/A
National MMS	Unlimited	Unlimited	N/A	N/A
IDD to selected countries	Unlimited	Unlimited	N/A	N/A



## Service Description

This mobile phone service is a “SIM Only” service and does not include a mobile phone. You will require an unlocked compatible mobile phone to

use this service. This service is provided on a no lock-in contract basis and has a 1-month minimum term.

## Pricing Details

1. Standard calls include calls to Australian Fixed Numbers/Mobiles, 13, 1300 and 1800 numbers.
2. National SMS are all SMS messages to Australian mobile numbers.
3. National MMS are photos to Australian Mobiles only and does not include video messages.
4. IDD to selected countries include China, France, Germany, Greece, Hong Kong, India, Ireland, Malaysia, New Zealand, Singapore, South Korea, Thailand, UK, USA and Vietnam. For the cost of calls to countries not included in your plan go to: [jetinteractive.com.au/mobileiddcosts](http://jetinteractive.com.au/mobileiddcosts)
5. All calls are billed in 60 second increments with a 2 minute minimum. Calls to Satellites are charged at \$2.50 a minute with a \$0.60 flag fall and Directory Assistance is 70c per call.

## MMS Costs

This mobile phone service is a “SIM Only” service and does not include a mobile phone. You will require an unlocked compatible mobile phone to use this service. This service is provided on a no lock-in contract basis and has a 1-month minimum term.

MMS Standard - To Australia	Included in all plans
MMS Standard - To International	\$0.75
MMS Video - To Australia	\$0.50
MMS Video - To International	\$1.00

Important: MMS also uses data which will be chargeable at the applicable zone rate for incoming and outgoing messages.

## THINGS YOU NEED TO KNOW ABOUT DATA USAGE

### Additional Data Costs

When you run out of your data allowance a 2GB Bolt On of additional data will Auto Top up your allowance at cost of \$12 per Bolt On. If that is used then another 2GB Bolt On will be added. Up to 5 Bolt Ons can be added in a month. Once the data allowance, plus Bolts Ons, is exhausted then data stops working for the remainder of the month.

If you do not want Bolt On to be auto added you can choose to opt out of this feature. Once the allocated data is used then data will stop working for the month. Alternatively you can upgrade your plan to one with more data at any time.

### Databank (Data Rollover)

At the end of your monthly billing cycle, any unused data will go into your databank for use in the next billing period. Any data in your Databank is forfeited if your plan is downgraded or if you disconnect the service. Your banked data will remain if you

upgrade your plan to another C Blue plan. The maximum amount of your Databank is 500GB. You can dial \*159# from your phone to find out your current data allowance remaining as well as the balance of data in your Databank.

### Data Speeds

#### 5G Access

To access 5G, you will need a 5G compatible device, a 5G enabled plan, and be in the Telstra Wholesale 5G coverage area which now reaches at least 75% of the Australia population. View [www.jetinteractive.com.au/telstra-mobile-coverage/](http://www.jetinteractive.com.au/telstra-mobile-coverage/) to see where 5G is available.

#### Coverage

**Jet Interactive’s** Individual & Pooled plans utilise parts of Telstra’s 5G, 4G and 3G mobile network. The service provides 5G coverage reaching at least 75% of the Australian population. The Telstra Wholesale mobile coverage area footprint reaches more than 98.8% of the Australian population and covers more than 1.6m square kilometres of the Australian landmass. [www.jetinteractive.com.au/telstra-mobile-coverage/](http://www.jetinteractive.com.au/telstra-mobile-coverage/)



Speed

4G & 5G Plans offering capped 100Mbps download speeds.

The network capability of **Jet Interactive’s** Individual and Pooled plans (Other than the Turbo plans) has access to download speeds of 10Mbps up to a speed cap of 100Mbps on 4G and 5G. Upload speeds will typically be 1 to 40Mbps. “This above is your Speed Product Feature Statement for 4G & 5G Plans offering capped 100Mbps download speeds.

Turbo Plans 4G & 5G Plans offering capped 250Mbps download speeds.

The network capability of **Jet Interactive’s** Turbo plans has access to download speeds up to a speed cap of 250Mbps on 4G and 5G. When connected to 5G, typical download speeds are 10Mbps up to the speed cap of 250Mbps, while when connected to 4G typical download speeds are 5Mbps to 180Mbps. Upload speeds on 4G and 5G will typically be 1 to 40Mbps.

The above is your Speed Product Feature Statement for 4G and 5G plans offering capped 250Mbps download speeds.

INTERNATIONAL ROAMING CHARGES

International roaming data packs have 3 options below:

- **5GB Travel Pack: \$50.** Perfect for short trips, this pack includes 5GB of data, 30 minutes of calls, and 30 SMS, valid for 7 days.
- **10GB Travel Pack: \$90.** Ideal for longer stays, this pack offers 10GB of data, 60 minutes of calls, and 60 SMS, valid for 14 days.
- **3GB Travel BizPack: \$95.** Designed for business travelers, this pack provides 3GB of data, 300 minutes of calls, and 300 SMS, valid for 3 days.

All our travel packs come with Wi-Fi calling & SMS. Stay connected even without a mobile signal – call and text back home using Wi-Fi.

International Roaming Packs are eligible in the following countries: Austria, Belgium, Brazil, Bulgaria, Canada, Cambodia, Chile, China, Colombia, Croatia, Czech Republic, Denmark, Egypt, Estonia, Fiji, Finland, France, Germany, Greece, Guernsey (UK) Hong Kong, Hungary, India (Note: This excludes Bihar, Orissa, UP East, West Bengal), Indonesia, Ireland, Isle of Man (UK), Israel, Italy, Japan, Kenya, Latvia, Lithuania, Luxembourg, Macau, Macedonia (Former Yugoslav Rep), Malaysia, Mexico, Netherlands, Nigeria, New Zealand, Norway, Papua New Guinea, Philippines, Poland, Portugal, Qatar, Republic of Korea, Romania, Russia, Samoa, Saudi Arabia, Singapore, Slovak Republic, South Africa, Spain, Sri Lanka, Sweden, Switzerland, Taiwan, Thailand, Tonga, Turkey, UAE, UK, USA, Vanuatu, Vietnam.

Roaming is not available in other countries.

Calling and SMS to Overseas from Australia

These countries are free to call and text from Australia to both Mobile and Fixed Lines: – China, France, Germany, Greece, Hong Kong, India, Ireland, Malaysia, New Zealand, Singapore, South Korea,

Thailand, United Kingdom, USA and Vietnam  
The following table is the cost per minute to call countries from Australia that are not included in the calling plans.

Country	Per Min.
Afghanistan	\$1.425
Albania	\$0.791
Algeria	\$1.425
American Samoa	\$2.026
Andorra	\$0.515
Angola	\$0.873
Anguilla	\$0.987
Antarctica	\$5.384

Country	Per Min.
Antigua-Barbuda	\$0.861
Argentina	\$0.466
Argentina (mobile)	\$0.935
Armenia	\$0.889
Aruba	\$0.710
Ascension Island	\$6.505
Austria	\$0.554
Austria (mobile)	\$1.104

Country	Per Min.
Azerbaijan	\$0.889
Bahamas	\$0.594
Bahrain	\$0.851
Bangladesh	\$0.719
Bangladesh Mob	\$0.969
Barbados	\$0.773
Belarus	\$1.282
Belgium	\$0.457

Country	Per Min.
Belgium (mobile)	\$1.021
Belize	\$1.910
Benin	\$2.896
Bermuda	\$0.594
Bhutan	\$1.295
Bolivia	\$0.773
Bosnia Herzegovina	\$0.893
Bosnia-Herz Mob	\$1.292



Country	Per Min.
Botswana	\$0.943
Brazil	\$0.525
Brazil (mobile)	\$0.946
Brunei	\$0.542
Bulgaria	\$1.099
Burkina Faso	\$2.896
Burundi	\$2.896
Cabo Verde	\$2.896
Cambodia	\$0.845
Cambodia (mobile)	\$0.912
Cameroon	\$1.425
Canada	\$0.455
Cayman Islands	\$0.751
Central African Rep	\$3.656
Chad	\$2.154
Chile	\$0.431
Chile (mobile)	\$0.929
Colombia	\$0.773
Comoro Islands	\$1.131
Congo	\$1.682
Congo Dem-Rep	\$1.436
Cook Islands	\$2.831
Costa Rica	\$0.588
Côte d'Ivoire	\$3.814
Croatia	\$0.673
Croatia (mobile)	\$1.570
Cuba	\$2.864
Cyprus	\$0.550
Cyprus (mobile)	\$0.685
Czech Republic	\$0.612
Czech Republic Mob	\$0.946
Denmark	\$0.458
Denmark (mobile)	\$1.014
Diego Garcia	\$4.419
Djibouti	\$1.425
Dominica	\$2.864
Dom Republic	\$0.594
East Timor	\$4.755
Ecuador	\$0.773
Egypt	\$0.829

Country	Per Min.
Egypt Mobile	\$0.920
El Salvador	\$0.763
Equatorial Guinea	\$1.615
Eritrea	\$1.425
Eritrea	\$1.425
Estonia	\$2.468
Ethiopia	\$1.425
Falkland Islands	\$6.102
Faroe Islands	\$1.422
Fiji	\$1.002
Fiji (mobile)	\$1.293
Finland	\$0.521
Finland (mobile)	\$1.706
Macedonia	\$0.794
Macedonia Mob	\$1.362
French Guiana	\$0.883
French Polynesia	\$0.940
Gabon	\$2.896
Gambia	\$6.730
Georgia	\$0.889
Ghana	\$0.942
Gibraltar	\$1.574
GLOBAL NWK ONAIR	\$18.249
Globalstar	\$18.249
Greenland	\$1.422
Grenada-Carriacou	\$1.910
Guadeloupe	\$0.922
Guam	\$0.899
Guantanamo	\$3.589
Guatemala	\$0.773
Guinea	\$2.896
Guinea Bissau	\$2.468
Guyana	\$1.418
Haiti	\$1.113
Vatican City	\$0.513
Honduras	\$1.266
Hungary	\$0.541
Hungary (mobile)	\$1.052
Iceland	\$1.017
Indonesia	\$0.642

Country	Per Min.
Indonesia (mobile)	\$0.809
Inmarsat - BGAN	\$35.110
Inmarsat Aero Atl.	\$16.207
Inmarsat B	\$8.295
Inmarsat B - Single	\$35.110
Inmarsat GAN ISDN	\$17.603
Inmarsat M	\$4.759
Inmarsat Mini M	\$3.994
Iran	\$0.657
Iraq	\$0.971
Iridium Satellite	\$6.463
Israel	\$0.467
Israel (mobile)	\$0.611
Italy	\$0.271
Italy (mobile)	\$0.697
Jamaica	\$0.920
Japan	\$0.497
Japan (mobile)	\$0.798
Jordan	\$0.743
Jordan (mobile)	\$0.924
Kazakhstan	\$0.889
Kenya	\$0.778
Kenya (mobile)	\$1.139
Kiribati	\$4.307
Kuwait	\$0.894
Kyrgyzstan	\$0.889
Laos	\$0.977
Latvia	\$2.218
Lebanon	\$0.652
Lebanon (mobile)	\$1.382
Lesotho	\$1.514
Liberia	\$1.660
Libya	\$1.451
Liechtenstein	\$0.524
Lithuania	\$2.196
Luxembourg	\$0.574
Macau	\$0.550
Madagascar	\$2.154
Malawi	\$1.043
Maldiv Islands	\$2.939

Country	Per Min.
Mali	\$1.255
Malta	\$0.725
Malta (mobile)	\$1.603
Marshall Islands	\$1.295
Martinique	\$0.944
Mauritania	\$2.896
Mauritius	\$0.857
Mayotte	\$1.578
MCP Maritime	\$18.249
Mexico	\$0.777
Micronesia	\$1.974
Moldova	\$1.225
Monaco	\$0.769
Mongolia	\$1.525
Montenegro	\$1.234
Montserrat	\$1.032
Morocco	\$1.425
Mozambique	\$1.269
Myanmar (Burma)	\$1.295
Namibia	\$0.861
Nauru	\$3.253
Nepal	\$1.005
Netherlands	\$0.443
Netherlands Mob	\$1.042
Netherlands Antilles	\$0.764
New Caledonia	\$1.135
Nicaragua	\$0.775
Niger	\$1.391
Nigeria	\$0.834
Niue	\$5.832
Norfolk Island	\$5.070
North Korea	\$5.578
Northern Mariana Is	\$1.910
Norway	\$0.434
Norway (mobile)	\$1.005
Oman	\$1.064
Pakistan	\$0.748
Pakistan (mobile)	\$0.837
Palau	\$2.803
Palestine	\$0.545

Country	Per Min.
Panama	\$0.710
PNG	\$2.327
Paraguay	\$0.775
Peru	\$0.604
Philippines	\$0.477
Philippines (mobile)	\$0.621
Poland	\$0.483
Poland (mobile)	\$1.050
Portugal	\$0.483
Portugal (mobile)	\$1.794
Puerto Rico	\$0.497
Qatar	\$1.351
Reunion Island	\$0.987
Romania	\$0.663
Romania (mobile)	\$1.156
Russian Federation	\$3.646
Russian Mobile	\$0.725
Rwanda	\$1.077
Saint Helena	\$18.791
Saint Kitts Nevis	\$1.910
Saint Lucia	\$1.910
Saint Pierre Miq	\$1.682

Country	Per Min.
Saint Vincent	\$1.910
Samoa	\$1.985
San Marino	\$3.679
Sao Tome - Principe	\$5.832
Saudi Arabia	\$1.063
Saudi Arabia (mobile)	\$0.934
Seanet Maritime	\$18.249
Senegal	\$1.425
Serbia	\$0.575
Serbia (mobile)	\$1.301
Seychelles	\$2.643
Sierra Leone	\$2.896
Sint Maarten	\$0.764
Slovakia	\$0.582
Slovenia	\$0.516
Solomon Islands	\$2.669
Solomon Islands Mob	\$3.589
Somalia	\$1.425
South Africa	\$0.537
South Africa (mobile)	\$1.099
South Sudan	\$1.481
Spain	\$0.450

Country	Per Min.
Spain (mobile)	\$1.054
Sri Lanka	\$0.820
Sri Lanka (mobile)	\$0.830
Sudan	\$0.943
Suriname	\$0.944
Swaziland	\$1.134
Sweden	\$0.448
Sweden (mobile)	\$1.020
Switzerland	\$0.458
Switzerland (mobile)	\$1.706
Syria	\$1.152
Taiwan	\$0.431
Taiwan (mobile)	\$0.630
Tajikistan	\$1.369
Tanzania	\$1.391
Telespazio	\$18.249
Thuraya Satellite	\$7.854
Togo	\$1.279
Tokelau	\$5.832
Tonga	\$2.026
Trinidad Tobago	\$2.864
Tunisia	\$2.423

Country	Per Min.
Turkey	\$0.632
Turkey (mobile)	\$0.906
Turkmenistan	\$1.369
Turks Caicos Islands	\$1.122
Tuvalu	\$4.487
Uganda	\$1.122
Ukraine	\$0.904
United Arab Emirates	\$0.876
UAE Mobile	\$1.068
Uruguay	\$0.719
Uruguay (mobile)	\$1.057
Uzbekistan	\$1.369
Vanuatu	\$2.243
Venezuela	\$0.604
Virgin Islands Brit	\$2.896
Virgin Islands US	\$0.497
Wallis & Futuna Is	\$1.910
Yemen	\$0.943
Zambia	\$1.395
Zimbabwe	\$0.540
Zimbabwe (mobile)	\$1.513

## Additional Account Fees

The following account fees apply:

SIM replacement charge: \$30.00.

SIM provisioning charge: \$30.00 fee applies if you do not activate your service within 3 months after your SIM was posted.

All prices are in Australian Dollars and are Ex GST

**Jet Interactive Pty Ltd** (ABN: 95123996298) acts as a reseller of telecommunication services and we use the networks of a number of principal carriers, including parts of the 5G and 4G mobile network and capabilities of Telstra Corporation Limited (ABN 33 051 775 556), to provide these services.